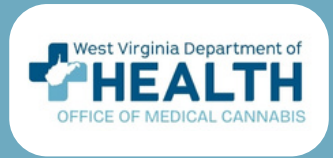


RENEWING YOUR MEDICAL CARD?



Here's How:

1

Schedule your annual Physician's Certification appointment in-person or online

2

Log in to your MyComplia account to create a new application

3

Submit application and payment (via mail or online)
Financial hardship waivers are available to those who meet requirements

Common Rejection Reasons



Blurred, cropped, or filtered digital photos



Expired Driver's License or State ID



Missing documents or payment



Invalid online- electronic physician certification

Helpful Tips:

- Check your email for updates on your application.
- Ensure application information and documents are up to date.
- All mail payments should:
 - include application reference number
 - be payable to West Virginia Department of Health

For additional information and helpful resources

