

## Compliance Tip

December 18, 2025

### Dispensation of Medical Cannabis to Patients and Caregivers

**Applicable Rule(s):** § 64-112-4, § 64-112-5

On December 16, 2024, the Office of Medical Cannabis issued a [memorandum](#) announcing a West Virginia medical cannabis identification card redesign for both patients and caregivers.

#### **Important information related to the dispensing of medical cannabis:**

- ❖ Patient and caregiver identification cards can be presented in the following formats at medical cannabis dispensaries when purchasing medical cannabis:
  - Digital PDF
    - Patients and caregivers are able to download a pdf version of the card to their mobile device from their MyComplia account.
  - Paper copy
    - Patients and caregivers may print their card. Some patients and caregivers may choose to laminate for protection.
- ❖ Validity of a patient and caregiver registration must be confirmed using Metrc at the time of patient and/or caregiver visit.
- ❖ Physicians may set forth recommendations, requirements, or limitations as to the form and amount (dosage) of medical cannabis on a patient's medical cannabis certification.

#### **When dispensing medical cannabis, medical cannabis organizations should consider the following:**

1. Verify the validity of a patient and/or caregiver registration using Metrc upon each visit, including the following:
  - Registration Status:
    - Valid, Deactivated, Expired
  - Registration Expiration
    - A registration expires at midnight on the date listed in Metrc and on the patient and caregiver card. These dates should match.
2. Ensure conformance to the recommendations, requirements, or limitations of form and amount of medical cannabis set forth by the registered practitioner.

#### **Where can I find this information?**

- Medical cannabis form and limits are displayed on the patient identification card.

- Patient amount limits can be found in Metrc by using the dropdown arrow to the left of the patient's identification number.

### Patient Limitations in Metrc:

Patient	ID Method	Reg. No.	Reg. Status	Reg. Start	Reg. Expires	Flower Avail	THC Avail	Conc Avail	Info Avail
PAT0	PAT0	Valid	06/30/2023	04/17/2026	6 Ounces	2.1224 Ounces	0 Ounces	0 Ounces	

  

Pur Amt Days	Flower Lmt	THC Lmt	Conc Lmt	Info Lmt	Max Flower THC %	Max Conc THC %	Flower Pur	THC Pur	Conc Pur	Info Pur
30	6 Ounces	2.1224 Ounces	0 Ounces	0 Ounces	0.00%	0.00%	0 Ounces	0 Ounces	0 Ounces	0 Ounces

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### Patient Limitations on Patient Card:



- If at any time a medical cannabis dispensary is unsure of the validity of a patient or caregiver registration, call the Office of Medical Cannabis at (304)-356-5090 for assistance.

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