

## **Compliance Tip**

**December 18, 2025** 

### **Dispensation of Medical Cannabis to Patients and Caregivers**

Applicable Rule(s): § 64-112-4, § 64-112-5

On December 16, 2024, the Office of Medical Cannabis issued a <u>memorandum</u> announcing a West Virginia medical cannabis identification card redesign for both patients and caregivers.

### Important information related to the dispensing of medical cannabis:

- Patient and caregiver identification cards can be presented in the following formats at medical cannabis dispensaries when purchasing medical cannabis:
  - Digital PDF
    - Patients and caregivers are able to download a pdf version of the card to their mobile device from their MyComplia account.
  - Paper copy
    - Patients and caregivers may print their card. Some patients and caregivers may choose to laminate for protection.
- Validity of a patient and caregiver registration must be confirmed using Metrc at the time of patient and/or caregiver visit.
- Physicians may set forth recommendations, requirements, or limitations as to the form and amount (dosage) of medical cannabis on a patient's medical cannabis certification.

# When dispensing medical cannabis, medical cannabis organizations should consider the following:

- Verify the validity of a patient and/or caregiver registration using Metrc upon each visit, including the following:
  - Registration Status:
    - Valid, Deactivated, Expired
  - Registration Expiration
    - A registration expires at midnight on the date listed in Metrc and on the patient and caregiver card. These dates should match.
- 2. Ensure conformance to the recommendations, requirements, or limitations of form and amount of medical cannabis set forth by the registered practitioner.

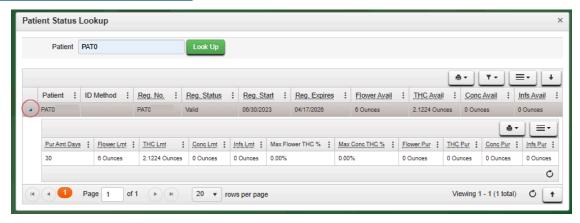
#### Where can I find this information?

Medical cannabis form and limits are displayed on the patient identification card.



Patient amount limits can be found in Metrc by using the dropdown arrow to the left of the patient's identification number.

### **Patient Limitations in Metrc:**



### **Patient Limitations on Patient Card:**



 If at any time a medical cannabis dispensary is unsure of the validity of a patient or caregiver registration, call the Office of Medical Cannabis at (304)-356-5090 for assistance.

Disclaimer: Licensees are responsible for ensuring they are compliant with applicable statutes and rules. Compliance tips and guidance documents are not intended to be all-inclusive and may not include all relevant statutes or rules. The Office of Medical Cannabis is not able to provide you legal advice. If you have legal questions, consult with an attorney.